



COVID-19 POLICIES, WAIVER, and PAYMENT POLICY

I understand that all therapists and staff at Broadway Wellness are taking the following measures to limit risk, and comply with guidelines from our Provincial Health Authority, Professional Associations, and WorkSafeBC: Appointments are staggered, and clients do not enter early for appointments, to limit number of people in clinic at one time; a clear barrier is installed at our front desk; signs for maximum occupancy and one-way traffic have been placed throughout the clinic; clients are pre-screened prior to appointments and again upon entering the clinic; all clinic members do a self-assessment before their shift; PPE for staff, therapists, and clients as per our professional associations and PHO are required as a clinic standard; breaks are allotted between appointments to allow for enhanced cleaning/disinfecting procedures.

I understand and acknowledge that despite the measures we have in place, there is still an inherent risk of contracting COVID-19 while being out in the community during this pandemic, including during treatment at Broadway Wellness.

By consenting to treatment, I accept responsibility for this risk and hereby release and discharge Broadway Wellness, our therapists, and our staff, from all liability for claims, causes of action, legal proceedings, loss, damages, or expenses of any kind whatsoever arising from a finding by a court of competent jurisdiction or other legal administrative body that you contracted COVID-19 while in visiting Broadway Wellness. I agree that I will not attend the clinic for my appointment if at any time prior to arrival I experience any symptoms related to illness, or do not pass the pre-screen survey I am required to fill out before every appointment. I understand I will not be charged a cancellation fee in this case. I understand that if I exhibit any symptoms at the time of my appointment, I will be sent home.

___ I understand, acknowledge, and agree to the above Policies and Waiver, and I consent to treatment during the Covid-19 Pandemic.

Signed _____ Date: _____

Consent to Billing & Payment Policy

Contactless Payments are preferred, and offered through our Jane (online booking) and Jane Payments (Stripe Payment Solutions).

At the time of BOOKING your appointment your credit card information will be taken (but not charged) to finalize your booking. You may enter your own credit card information into your account, it is securely encrypted in the system.

If you cancel your appointment in less than 24 hrs prior to your appointment you are subject to our Cancellation Fee Policy. No charge if you cancel due to Covid-19 circumstances.

Your security is extremely important to us. Jane Payments is embedded and encrypted within the Jane Booking System, and in conjunction with Stripe Payment Systems <https://stripe.com/en-ca/privacy>.

* I consent to Broadway Wellness Billing & Payment Policy

Signed _____ Date: _____